



UK & ROI Product Warranty

- With effect from January 1st, 2025, PowaKaddy International Limited and its subsidiary companies ('PowaKaddy') of Castle Road, Sittingbourne, Kent, ME10 3RN provides to the purchaser of any new PowaKaddy product (the 'Product') purchased from an authorised retailer in the United Kingdom or ROI, a Manufacturer's Limited Warranty against inherent defects for the period, and on the exclusions and conditions, set out hereafter:

Product	1 year	2 years	5 year Pro-Rata
Electric Trolleys		●	
12v & 30v Plug 'n' Play™ Lithium Batteries			●
Plug 'n' Play™ Lead-Acid Batteries	●		
Battery Chargers		●	
Push Carts		●	
Cart Bags	●		
Accessories	●		
Spare Parts	●		
Rental Electric Trolleys incl. Plug 'n' Play™ Lithium Battery		●	



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- The Warranty is subject to the following exclusions:
 - Accidental damage, customer misuse or neglect.
 - Fair wear and tear.
 - The use of a non-rental electric trolley in a rental or other commercial application.
 - Unauthorised modification to the Product.
 - Faulty repairs by consumer or unauthorised agent.
 - Failure to follow battery charging instructions, including leaving a battery in a discharged state for prolonged periods.
 - The removal or defacing of serial numbers on the product will invalidate the warranty.
 - The Standard Plug 'n' Play™ 12v & 30v Lithium Batteries are designed for use over 18-holes and must always be fully charged before the next round. We are aware that some golfers will try to stretch these batteries to 27-holes. This may damage the overall capacity of the battery and result in an early failure. Playing more than 18-holes with a Standard Battery can seriously shorten the battery's life and will invalidate the battery's warranty.
- In normal conditions the extended XL Plug 'n' Play™ 12v & 30v Lithium Batteries will do 36-holes when used on a Powakaddy Product. Conditions such as long or exceptionally hilly courses, wet ground conditions and excessively heavy golf bags will reduce the range of the battery. The battery must be charged in-between uses on consecutive days.
- The XL Plus 30v Lithium Battery is designed to be used with the RX Series of Electric Golf trolleys and should be considered an 18-hole battery when used in that context. When used with other compatible PowaKaddy Electric trolleys, you will see an extended range of up to 36-holes.
- The following conditions apply:
 - PowaKaddy's Standard warranty scheme covers manufacturing defects that occur through normal use on an Electric Trolley. Any breakage caused by accidental damage or as a result of abuse and misuse or commercial use is not covered.

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should you experience a problem with your PowaKaddy product
please go to: www.powakaddy.com/support

Win a stylish PowaKaddy Bag!

And, when you register within 30 days you'll automatically be entered into a prize draw to win a FREE top of the range PowaKaddy Dri Tech Edition Cart Bag. One lucky winner will be drawn on the last working day of each month. Winners will be notified by email.

