

# UK & Ireland Product Warranty

- With effect from January 1st 2020 Powakaddy International Limited ('Powakaddy') of Castle Road, Sittingbourne, Kent ME10 3RN provides to the purchaser of any new Powakaddy product (the 'Product') purchased from an authorised retailer in the United Kingdom or Ireland a Manufacturer's Limited Warranty against inherent defects for the period, and on the exclusions and conditions, set out hereafter:

Product	1 Year	2 Years	3 Years	5 Years
Push Carts	■			
Cart Bags	■			
Accessories	■			
Lead Acid Batteries	■			
Spare Parts	■			
Battery Chargers		■		
Electric Trolleys: FX3, FX5		■		
*Electric Trolleys: CT6, CT6 GPS, FX7, FX7 GPS		■	*	
Universal Lithium Batteries		■		
*Plug & Play™ Lithium Batteries including those fitted to FX & CT Electric Trolleys		■		*

\*Extended warranties subject to registration within 30 days of purchase

- The Warranty is subject to the following exclusions:
  - Accidental damage, customer misuse or neglect.
  - Fair wear and tear.
  - Rental or other commercial use.
  - Unauthorised modification to the Product.
  - Faulty repairs by consumer or unauthorised agent.
  - Failure to follow battery charging instructions, including leaving a battery in a discharged state for prolonged periods.
  - The removal or defacing of serial numbers on the product will invalidate the warranty.
- The following conditions apply:
  - Powakaddy's Standard warranty scheme covers manufacturing defects that occur through normal use on an Electric Trolley. Any breakage caused by accidental damage or as a result of abuse and misuse or commercial use is not covered.
  - Under this scheme, Powakaddy will, at its own option, repair or replace the defective product or part free of charge.
  - Powakaddy reserves the right to inspect or test any Product claimed to be defective.
  - The period of warranty commences on the date of purchase of the Product. Proof of purchase and purchase date may be required.
  - Any repairs or replacements made without charge do not carry a new warranty beyond that of the original purchase.
  - Warranty registration within 30 days of purchase of an Electric Golf Trolley or Battery is required to ensure any claim can be processed promptly, without need for further proof of purchase.
  - Warranty registration within 30 days of purchase of a CT6, CT6 GPS, FX7 or FX7 GPS trolley model is mandatory to qualify for the full "3-Year Frame Warranty programme" Unregistered product will have a standard 2 Year warranty.
  - Warranty registration within 30 days of purchase of a Plug 'n' Play Battery™ is mandatory to qualify for the full "5-Year Full Warranty" programme. Unregistered product will have a standard 2 year warranty.
  - The warranty is non-transferable and is only available to residents of UK and Ireland. Customers living outside UK or Ireland should contact their retailer or local distributor.
- This warranty is in addition to and does not affect the consumer's statutory rights. Further information in respect of these statutory rights can be obtained from your local Trading Standards Department or Citizen's Advice Bureau.

Should you experience a problem with your Powakaddy product please go to [www.powakaddy.com/support](http://www.powakaddy.com/support)

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[www.powakaddy.com/my-powakaddy](http://www.powakaddy.com/my-powakaddy)

